


Support Services Taxonomy




Case Management Non-Medical Face-to-Face and Non Face-to-Face

- } Provision of advice and assistance in obtaining medical, social, community, legal, financial, and other needed services
 - } Does not involve coordination and follow-up of medical treatments
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Emergency Financial Assistance

- } Short term payments to agencies or the establishment of a voucher program to assist with emergency expenses related to utilities, housing, food, and medication when other resources are not available

Food Bank/Home Delivered Meals

- } Provision of actual food or meals, including vouchers to purchase food, home delivered meals, congregate meals, food bank, water filters, and nutritional supplements
 - } Service line may also include hygiene items and household cleaning supplies, but does not include providing finances to purchase food
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Health Education/Risk Reduction

- } Services that educate clients with HIV about transmission and how to reduce the risk of transmission, including the dissemination of information about medical, psychosocial support services, and counseling


Medical Transportation Services

- } Conveyance services provided, directly or through a voucher, to a client to access core medical and support services


Outreach Services

- } Programs with the principal purpose of identifying people with unknown HIV disease or those who know their status (i.e., case finding) so that they may become aware of, and may be enrolled in, care and treatment services
 - } Outreach does not include HIV counseling or prevention education
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Outreach Services

- } Outreach programs must be:
 - } Planned and delivered in coordination with local HIV prevention outreach programs to avoid duplication
 - } Targeted to populations known through local epidemiologic data to be at disproportionate risk for HIV infection
 - } Conducted at times and places where there is a high probability that individuals with HIV infection will be reached
 - } Designed with quantified program reporting that will accommodate local effective evaluation
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Psychosocial Support Services

- } Pastoral Care: Counseling performed by a religious figure within a faith-based institution
 - } Non-professional Individual Nutritional Counseling: Individual nutritional counseling offered by a non-registered dietitian
 - } Non-professional Group Nutritional Counseling: Group meeting conducted by a non-registered dietitian
 - } HIV Support Group: Group meetings for individuals with HIV conducted by a non-licensed counselor
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Psychosocial Support Services

- } Caregiver Support Group: Group meeting for caregivers conducted by a non-licensed counselor
 - } Peer Counseling-Individual: One to one sessions conducted by a non-licensed HIV+ individual
 - } Peer Counseling-Group: Group meetings conducted by non-licensed HIV+ individuals
 - } Counseling-Individual: Individual one to one session conducted by a licensed or non-licensed counselor
 - } Counseling-Group: Group session conducted by a licensed or non-licensed counselor
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Treatment Adherence Counseling

- } Provision of counseling or programs to ensure the readiness for and adherence to HIV/AIDS treatments by non-medical personnel