

Data for Priority Setting in Small Doses # 3

**Service Utilization (CAREWare) Data:
Support Services**

CAREWare Data 1/1/2008 to 12/31/2008

- Limitations:
 - Reports are from regional agencies funded with Ryan White monies for care and supportive services only
 - This presentation will talk about who received what support services
 - Services provided by the agencies listed on the next slide, though funded, are not included in the data

Agencies Excluded and Reasons for Exclusion

- **Center for Community Resources (CCR)** – did not provide any of their RW-funded services
- **Pittsburgh AIDS Center for Treatment (PACT)** – used a different version of CAREWare, and their information could not be merged into the regional report
- **East Liberty Family Health Care Center** – could not pull export file, so their information was not included in the regional report

Review: Clients Served in 2008

- There are numerous 'unknown/unreported' in several categories in the 2008 regional CAREWare reports.
- The agencies that reported into CAREWare in 2008 served 1638 unduplicated clients.
- HIV positive – 1125 (68.7%); HIV negative (affected) – 135 (8.2%).
- New clients in 2008 – 634 (38.9%).

Review (continued)

- **AIDS Status of the 1125 HIV positive clients:** 486 (43.2%) do not have AIDS; 394 (35%) have CDC defined AIDS; 245 (22%) are of unknown AIDS status.
- **Gender:** Female – 514 (31.4%); Male – 1118 (68.7%); Transgender – 6 (0.4%).
- **Age Group:** Most clients served fall into age group 45-64 years – 845 (51.6%); followed by age group 25-44 years – 668 (40.8%).

Review (continued)

- **Race:** White – 702 (42.9%); Black – 545 (33.3%); Unknown or unreported race – 348 (21.2%).
- **Ethnicity:** Hispanic – 39 (2.4%).
- **Risk Factor:** Men who have sex with men (MSM) – 557 (49.5%); Heterosexual contact - 328 (29.2%); Injection drug use – 120 (10.67%).

Review (continued)

- **Housing:** 1118 (68.3%) of clients served in 2008 are permanently housed.
- **Medical Insurance:** About one-half of clients served (45%) has public - funded insurance (Medicare, Medicaid, or other public).
- **Trends (2004-2008):**
 - Decrease in number of clients served;
 - Living arrangements remain the same;
 - Risk of clients approximately the same; and
 - Clients tend to fall into the older age group 45-64 over time.

Support Services Provided in 2008			
	No of Clients	No of Visits	Visits per Client
Client Advocacy*	190	670	3.5
Emergency Financial Assistance	158	437	2.8
Foodbank/Home Delivered Meals	495	4432	9.0
Foodbank/Home Delivered Meals (Affected)	137	1130	8.2
Health Education/Risk Reduction	372	1548	4.2
Health Education/Risk Reduction (Affected)	30	104	3.5
Legal Services	88	221	2.5
Psychosocial Support Services	187	1993	10.7
Psychosocial Support Services (Affected)	128	1084	8.5
Medical Transportation	368	2123	5.8
Medical Transportation (Affected)	10	39	3.9
Treatment Adherence Counseling	380	1625	4.3
Other Services	18	18	1.0
*Client Advocacy now called Non-medical Case Management			

Support Services Provided by PACT in 2008

- Emergency Financial Assistance – 222 Clients
- Medical Transportation – 357 Clients

Notes on Support Services in 2008

- On the basis of visits per client for the support services provided in 2008:
 - **Psychosocial support** is the highest – 10.7 and 8.5 for affected clients
 - **Foodbank/home delivered meals** is the next highest at 9.0 & 8.2 (affected)
 - **Medical transportation** is third at 5.8 visits per client

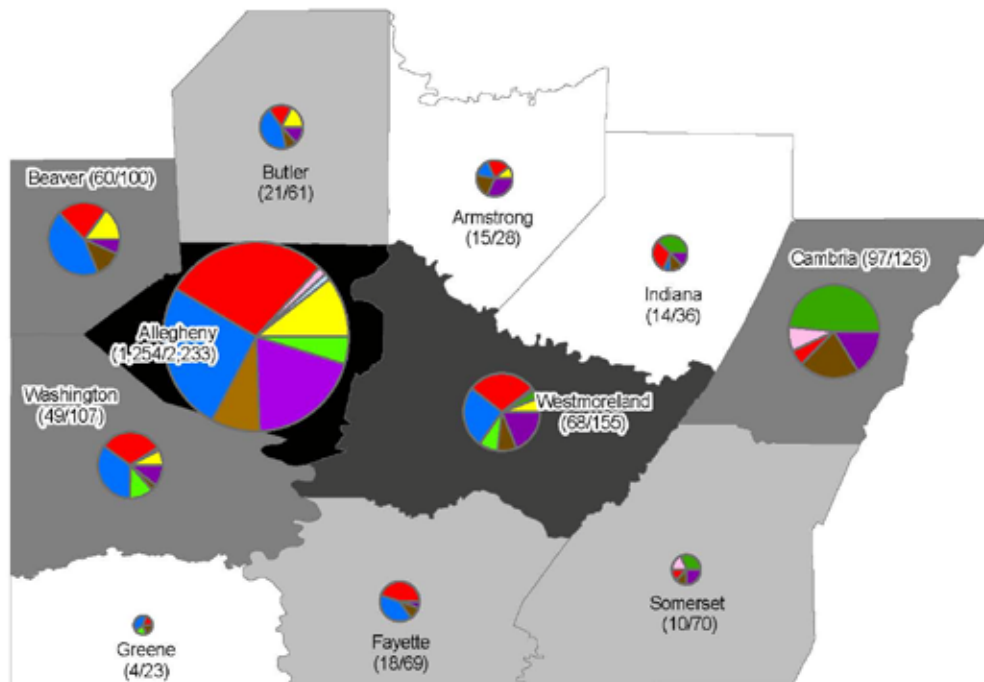
Key Findings on Need for Support Services from the 2008 Consumer Needs Assessment

	Percent of 320	No of Respondents	Rank out of 14 Services
Food Services	19.1%	61	2
Transportation	16.6%	53	3
Alternative Therapies	15.3%	49	4
Legal Services/Client Advocacy	12.5%	40	6
Direct Emergency Assistance	10.9%	35	7
Rehabilitation	4.4%	14	11
Day and Respite care	2.8%	9	13
Adoption/Foster Care	1.9%	6	14

Matching Surveillance and Service Utilization Data

- Next five maps show coverage of care and support services in our eleven counties.
- The maps overlay counties that clients served in 2008 reside in, with the living HIV/AIDS in that county.
- The maps also show percent of living HIV/AIDS cases in each county receiving specific care and support services.

SWPAPC Counties Number of Individuals Living with HIV or AIDS and Number of Individuals Served by Provider Agencies



Background color reflects number of individuals in county living with HIV or AIDS.
(data from Pennsylvania Department of Health 2008 HIV/AIDS Surveillance Summary Report)



The first number in the parentheses following the county name indicates the number of county residents who received SWPAPC services. The second number indicates the total number of residents with HIV or AIDS in the county. The overall pie chart size reflects the total number of individuals who received services in the county. NOTE: these totals reflect individuals' county of residence, NOT the county in which they received services.

The size of each pie slice reflects the number of individuals who received services from the agency, i.e. the larger the pie slice, the more people served by that agency.



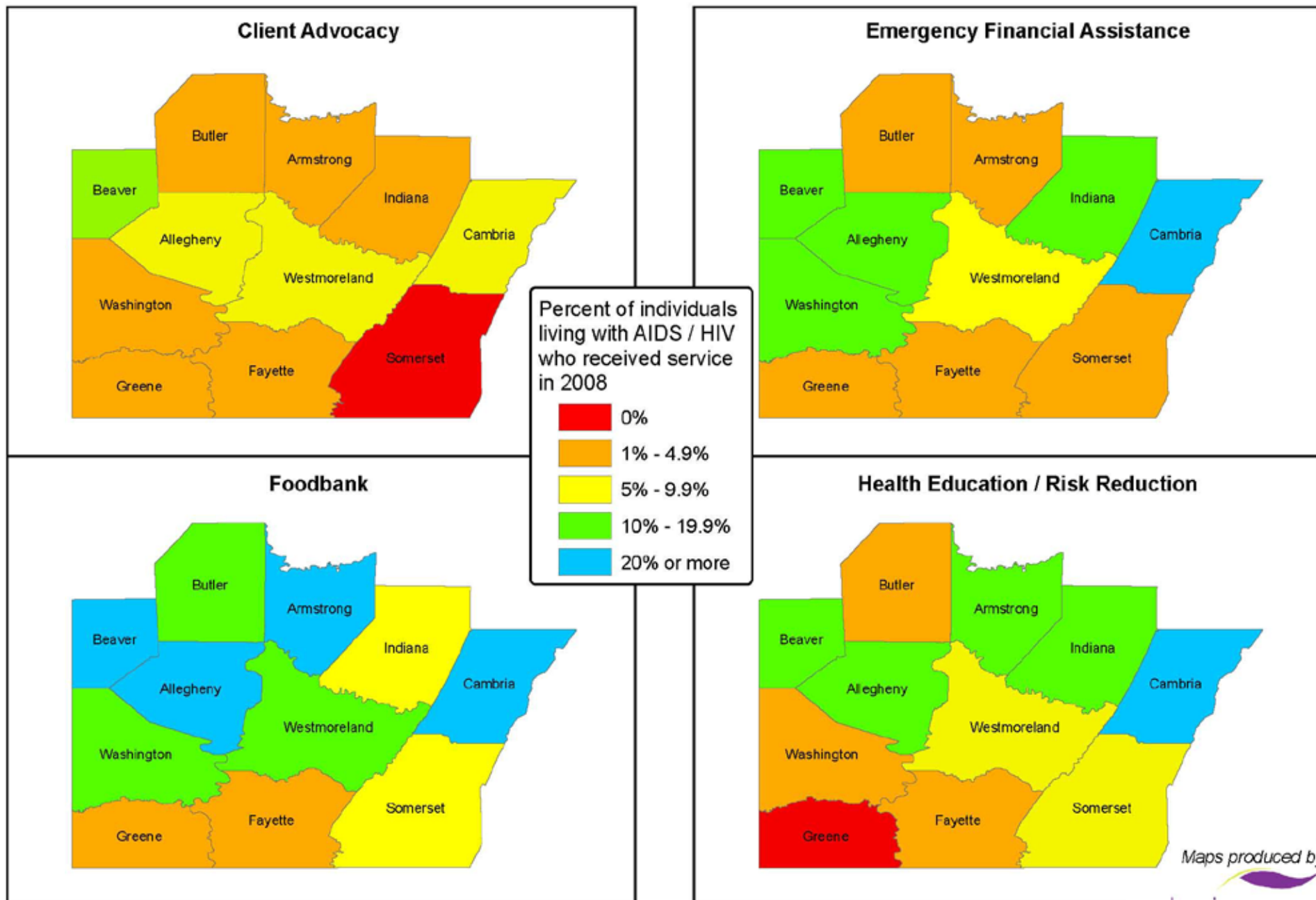
Maps produced by:

adagioHEALTH

Difference between Number of Persons Living with HIV/AIDS				
and Number in Service in 2008				
	Living with HIV/AIDS	No in Service	Difference	Percent in Service
Allegheny	2233	1254	979	56.16%
Armstrong	28	15	13	53.57%
Beaver	100	60	40	60.00%
Butler	61	21	40	34.43%
Cambria	126	97	29	76.98%
Fayette	69	18	51	26.09%
Greene	23	4	19	17.39%
Indiana	36	14	22	38.89%
Somerset	70	10	60	14.29%
Washington	107	49	58	45.79%
Westmoreland	155	68	87	43.87%
All Counties	3008	1610	1398	53.52%

SWPAPC Counties

Percent of Individuals Living with HIV or AIDS Receiving Ryan-White Funded Services

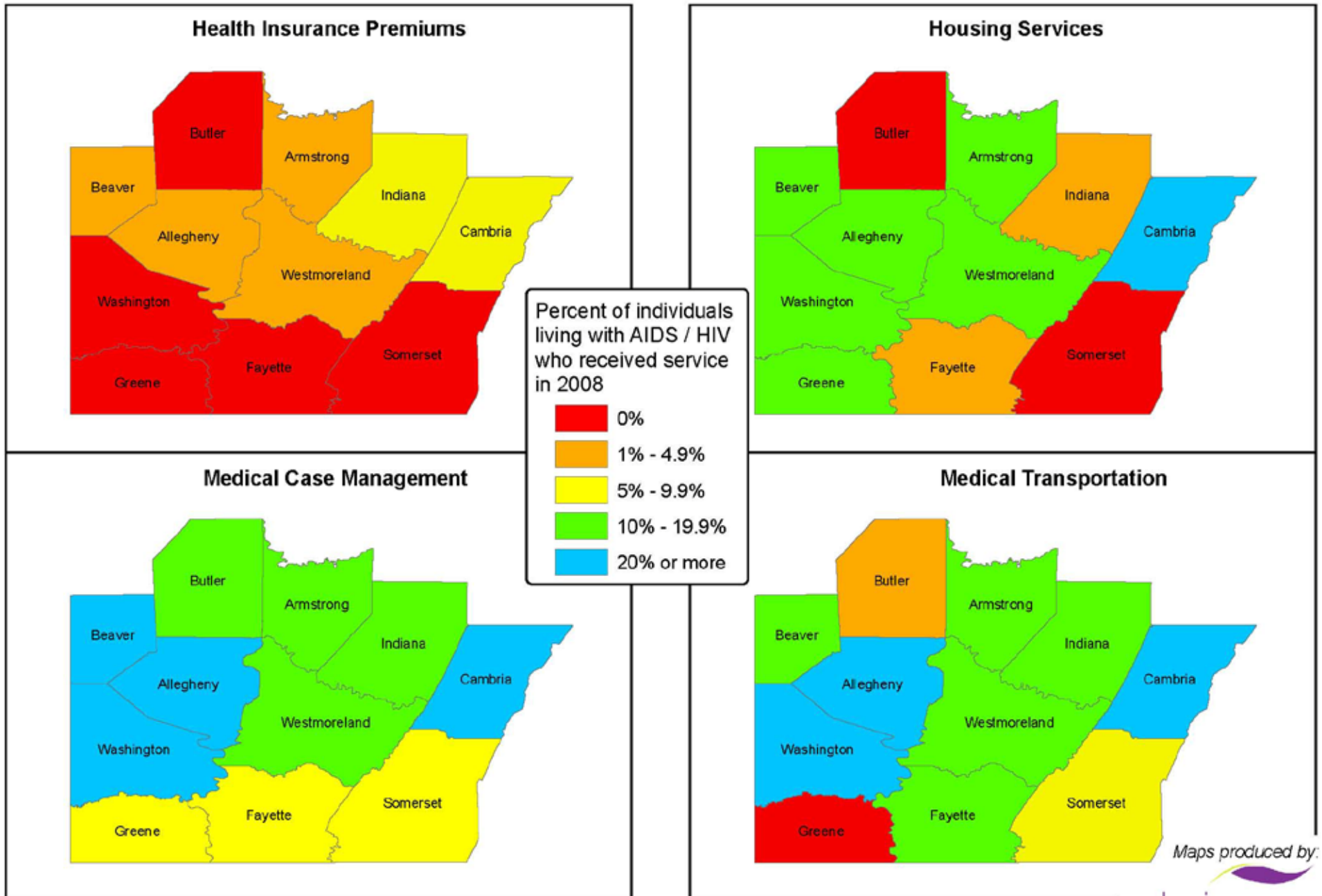


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SWPAPC Counties

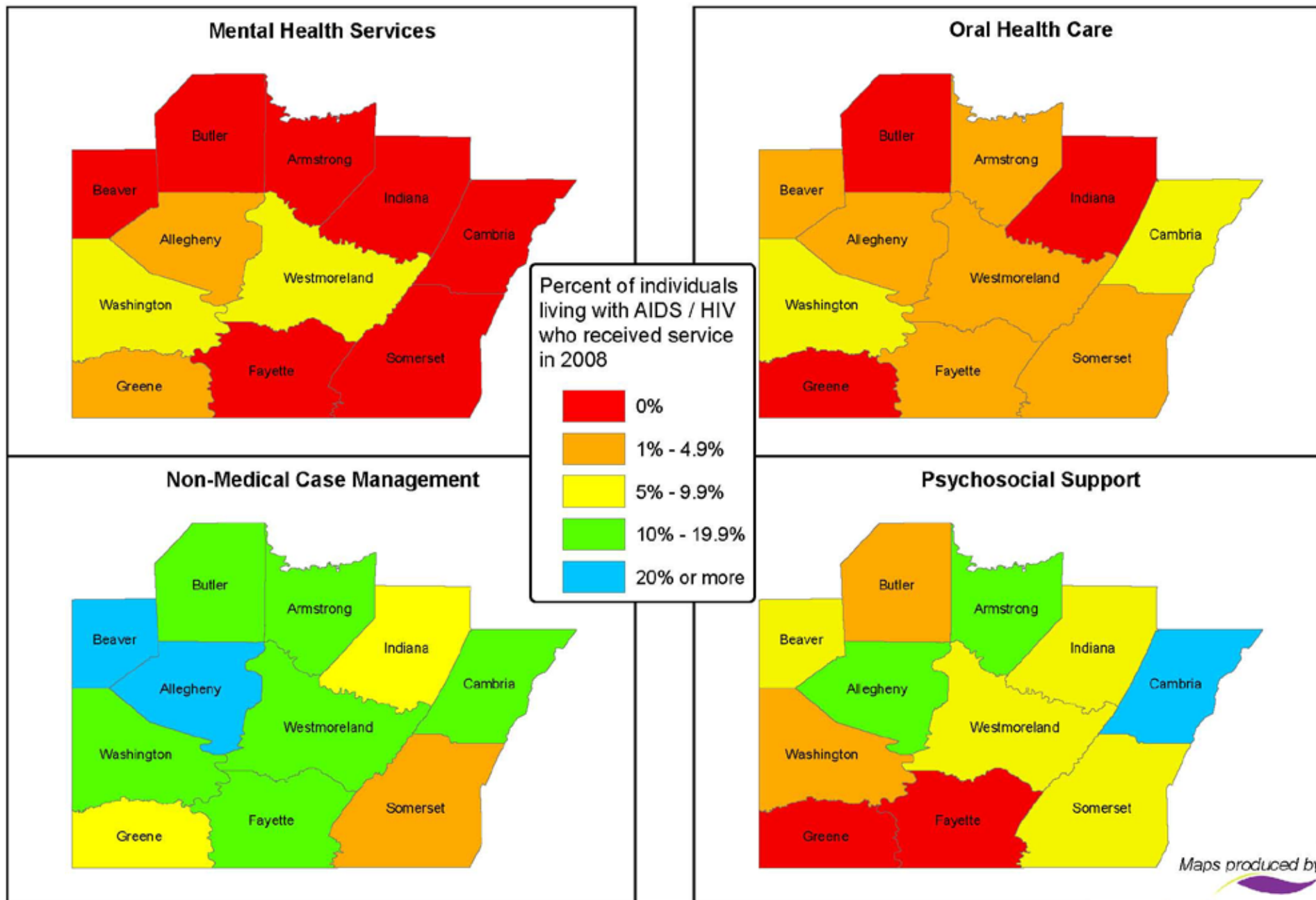
Percent of Individuals Living with HIV or AIDS Receiving Ryan-White Funded Services



Maps produced by:

SWPAPC Counties

Percent of Individuals Living with HIV or AIDS Receiving Ryan-White Funded Services

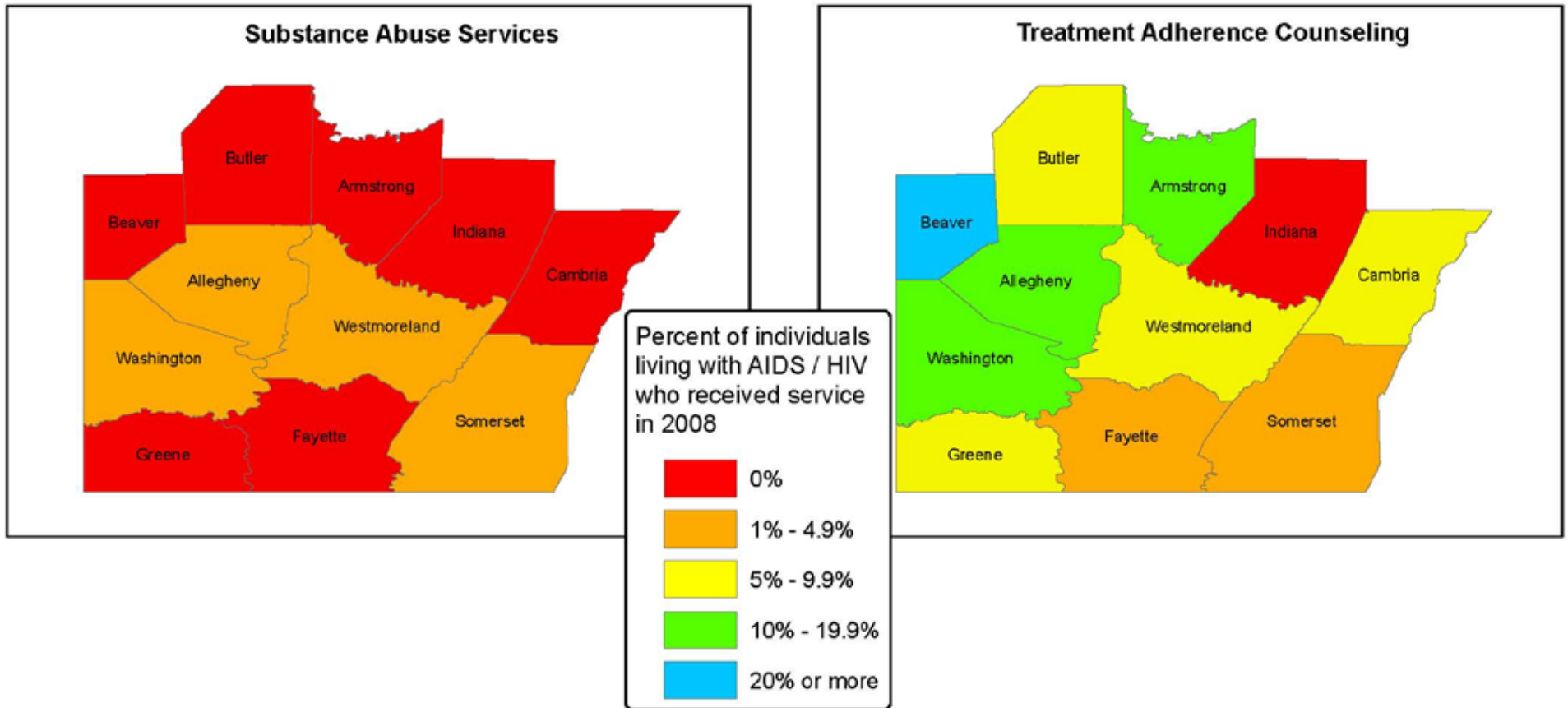


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SWPAPC Counties

Percent of Individuals Living with HIV or AIDS Receiving Ryan-White Funded Services



Summary

- This presentation reviewed the demography of the clients served in 2008 who were entered into the CAREWare service utilization data.
- It presents information on support services received by clients in 2008.
- Psychosocial support has the highest visits per client, followed by foodbank/home delivered meals and medical transportation.

Summary (continued)

- Findings from the 2008 consumer needs assessment survey ranked (in order) the following services as those needed: Food Services, Transportation, Alternate Therapies; Legal Services/Client Advocacy.
- Maps matching living HIV/AIDS cases with care and support services received in 2008 crudely measure unmet need for services. The number of HIV+ individuals who received services vary across the region.

QUESTIONS, COMMENTS

Thank you!

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